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ZULTYS TECHNOLOGIES ANNOUNCES VoIP SOFTWARE INTERFACE FOR MACINTOSH AND LINUX

New release brings equivalent functionality to Windows, Mac, and Linux users

SUNNYVALE, Calif., 24 January 2005 – Zultys Technologies today announced the availability of MXIE to run on Macintosh and Linux. MXIE (Media Exchange Interface for End Users) is the award winning computer telephony application used with Zultys' VoIP solutions.

MXIE is a desktop application, used in conjunction with the MX250 IP PBX, and is an integral part of the solution to provide converged features and functions that go beyond basic telephony. MXIE supports multiple languages and provides users, operators, or call center agents access to presence, instant messaging, chat, voice mail, and faxes.

"All users in a company, whether using Macs, PCs, or Linux, can now manipulate their own presence state and view that of other users, regardless of the computing platform they choose to use," said Iain Milnes, President of Zultys Technologies.

The MXIE application allows a person to log in as a user, an operator, or an agent in an ACD group. The user may log in to one or more than one of these roles simultaneously. This allows a user to fulfill multiple roles without having to have multiple applications open, without needing to learn a different application, and without requiring any special equipment. When the user receives an incoming call, MXIE clearly displays whether the call is personal, or for the group. This allows the person to greet the caller appropriately.

MXIE provides an address book, allowing users to create customized buddy and distribution lists. Users can control any SIP phone to make and receive calls. The directory shows the presence of everyone in the company and allows calls to be initiated without needing to know the phone number. MXIE allows users to set up preferences to determine how calls can be handled, based on presence and availability (e.g., in a meeting or at lunch).

"We were very excited when we found out that Zultys could support the Mac operating system. Being mostly a Mac shop, with just a few employees running Windows, the ability to support all of our employees, regardless of operating system, was a deciding factor in our selection process," said Todd Shays, senior vice president at ASA Events. "ASA Events also has employees based outside our headquarters, so the presence feature is particularly useful because it eases communication with employees regardless of their location. It also makes it easier for our customers and partners since they can dial our main number and be connected to the appropriate person immediately."

MXIE includes the following features:
- Listen, manipulate, and forward voice mails
- View, and forward faxes
- View presence and indicate presence state to other users
- Send and receive instant messages and chat
- Associate with and control a desktop or soft phone
- View a complete call log of incoming and outgoing calls (including missed calls)
- View company directory and create local directories
- Dial any person from the directories
- Log in as an individual, or as a member of operator or ACD groups
- Comprehensive documentation

"Like everything Zultys does, this is a quality product that is easy to install and use and that addresses the need for VoIP products to work with alternative operating systems," said Jim Holmes, managing partner at MTG Consulting, a Zultys Value Added Reseller based in Los Angeles, CA. "We support a lot of companies who use Mac or Linux, and the new MXIE is a tremendous enhancement to the Zultys offering. The similarity of look and feel between the Windows version and the new versions is impressive."

Pricing and Availability

This software is a desktop application custom built to support Mac OSX, Red Hat and SuSE Linux, as well as Windows 2003 and XP and is available now. Users can dynamically switch between any of the following languages: English (US, AU, NZ), French (FR, CA), German, Swedish, Italian, Polish, Russian, Spanish, Korean, Chinese (simplified and traditional), and Japanese. The single license fee allows a user to choose to run MXIE on any one OS. The fee is $45 to $65 a user, depending on quantity.

About Zultys Technologies

Incorporated in 2001, Zultys Technologies has its headquarters in Sunnyvale, California. Zultys designs and manufactures products that converge telecommunications and data communications for businesses. Zultys develops its hardware and software specifically to create products that deliver completely integrated solutions, allowing for ease of deployment, management, and use. These products support multiple languages and are based on open standards to ensure interoperability in any network. After installation, productivity increases and operating costs decrease. Zultys sells its products worldwide and has distribution today in 91 countries. For more information on Zultys or its products, access: http://www.zultys.com.

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